

Display Device . . . . . ! GBROWS01  
User . . . . . ! LFREIDE

```
*..... 1 ..... 2 ..... 3 ..... 4 ..... 5 ..... 6 ..... 7 ..... 8  
*****  
01 *                               Main Directory                               RAFF01 - 02* 01  
02 * *Branch: 02                Acordia of North Carolina                    * 02  
03 * *Assured: 800868 000 Patricia G Kimble                                * 03  
04 *                               Transaction Log                               * 04  
05 * Branch: 02                Acordia of North Carolina                    WDWLOG - 13 * 05  
06 * Assured: 800868 000 Patricia G Kimble                                * 06  
07 *                               * 07  
08 * Type: PHI                Incoming Phone Call p                Current time: 2:56 PM * 08  
09 *                               * 09  
10 * Transaction date: 103195 10/31/95                                    * 10  
11 * Transaction time: 356 AM X PM                                        * 11  
12 * Subject:                Regarding cancellation                            * 12  
13 * Call from: Ted Kimble                Call to: KHALL                            * 13  
14 * Duration of call:                Minutes                                * 14  
15 * *Application/Policy: TH045004579                                    * 15  
16 * (Enter a '?' for policy look-up or a 'C' to clear selection.) * 16  
17 * Major coverage: HO-3 Special Coverage                                * 17  
18 * Company: Maryland Casualty                Sub-company: Valiant                            * 18  
19 * Effective date: 10/31/94                Expiration date: 10/31/95                        * 19  
20 * INQUIRY ENTER CMD1 CMD5 CMD8 CMD21 * 20  
21 * Mode Accept Verify Return Remarks Image * 21  
22 *                               * 22  
23 * CMD2 CMD3 CMD4 CMD6 CMD7 CMD8 CMD13 CMD14 CMD15 CMD16 CMD20 CMD21 CMD23 CMD24 * 23  
24 * Add Chg Stat Alt End Rmk Inq Renew Remkt Inv Order Image TrnLog Cntrl * 24  
*****  
*..... 1 ..... 2 ..... 3 ..... 4 ..... 5 ..... 6 ..... 7 ..... 8
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Display Device . . . . . : GUESTS1  
User . . . . . : KHALL

\*...+... 1 ...+... 2 ...+... 3 ...+... 4 ...+... 5 ...+... 6 ...+... 7 ...+... 8  
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```
01 *                               Main Directory                               RAFF01 - 02* 01
02 * *Branch# 02                   Acordia of North Carolina                 * 02
03 * *Assured# 800868 000 Patricia G Kimble                                * 03
04 *                               Transaction Log                               * 04
05 * Branch# 02                   Acordia of North Carolina                 WDWLOG - 02 * 05
06 * Assured# 800868 000 Patricia G Kimble                                * 06
07 *                               * 07
08 * Type# PHI                    Incoming Phone Call                       * 08
09 * Date# 10/31/95                                                       * 09
10 * Insured called and wanted a builders risk policy during the          10/31/95 * 10
11 * time his home is being renovated. He stated that since it           10/31/95 * 11
12 * was a builders risk instead of a homeowners, there should be        10/31/95 * 12
13 * no problem in writing the coverage. I advised him that we            10/31/95 * 13
14 * did not have any markets for the coverage since the coverage        10/31/95 * 14
15 * non renewed due to losses. He asked if we had to tell the          10/31/95 * 15
16 * company about the losses and I told him a claim could be            10/31/95 * 16
17 * denied for concealing information on an insurance application        10/31/95 * 17
18 * He then advised he had another claim on a bursted window            10/31/95 * 18
19 *                               * 19
20 * I = Insert                    ENTER                    CMD5                    CMD8                    ROLL                    * 20
21 * D = Delete                    Accept                    Return                    Line Commands                    Keys                    * 21
22 *                               * 22
23 * CMD2 CMD3 CMD4 CMD6 CMD7 CMD8 CMD13 CMD14 CMD15 CMD16 CMD20 CMD21 CMD23 CMD24 * 23
24 * Add Chg Stat Alt End Rnk Inq Renew Remkt Inv Order Image TrnLog Cntrl * 24
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\*...+... 1 ...+... 2 ...+... 3 ...+... 4 ...+... 5 ...+... 6 ...+... 7 ...+... 8

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Print Key Output  
5738SS1 V2R3MO 931217

S1040622

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11/13/95 14:42:31

Display Device . . . . : GUESTS1  
User . . . . . : KHALL

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\*...+... 1 ...+... 2 ...+... 3 ...+... 4 ...+... 5 ...+... 6 ...+... 7 ...+... 8  
\*\*\*\*\*

```
01 *                               Main Directory                               RAPF01 - 02* 01
02 * *Branch: 02                      Acordia of North Carolina
03 * *Assured: 800868 000 Patricia G Kimble
04 *                               Transaction Log                               * 03
05 * Branch: 02                      Acordia of North Carolina           WDWLOG - 02 * 04
06 * Assured: 800868 000 Patricia G Kimble
07 *                               * 06
08 * Type: PHI                      Incoming Phone Call
09 * Date: 10/31/95
10 * on his building. I reported claim since it happened on 10/27 10/31/95 * 10
11 *
12 *
13 *
14 *
15 *
16 *
17 *
18 *
19 *
20 * I = )sert          ENTER          CMD5          CMD8          ROI I          * 19
```